# Export NY Helping New York Businesses Achieve Global Success

A world of opportunity is out there – if you know how and where to fulfill your company's potential for success on an international scale. But, how can you get there from here? As a small or mid-sized business, your resources don't exactly span the globe. Yet, if you had access to the international marketing expertise and training you need, your company could become a successful and profitable competitor in the global marketplace. A powerful resource exists to help your company fulfill its potential.

### The Program: A Four-Month Launch into the Global Marketplace

ExportNY, a four month international business development program, is presented by Syracuse University and the Central New York Technology Development Organization (TDO) in collaboration with the Central New York International Business Alliance (CNYIBA). ExportNY is designed for executives responsible for their company's international marketing, finance, and operations. It helps participants determine which international markets are attractive, prioritize efforts, develop strategies to penetrate each market and tackle the legal, cultural, logistical and regulatory issues of doing business abroad.

The program takes a strategic approach to developing a global business plan and gives companies a jump start by providing classroom training, market research, tools and resources in a stimulating, interactive and supportive environment. ExportNY provides Syracuse University interns at no additional cost to help with research and implementation efforts under the guidance of the participant and program staff.

Participants spend two days per month in program sessions. Between sessions they work on developing and executing their plan. By the end of this fast-paced program, businesses are on their way to expanding their markets.

ExportNY program staff and guest speakers from industry cover the key elements of exporting:

International Marketing

Websites, SEO, and Social Media

Trade Finance & International Banking

Foreign Exchange Risk Management

HR Planning Considerations

- Researching & Selecting Foreign Markets
- Finding & Evaluating Potential Partners
- Cross-Cultural Business Practices
- Foreign Business Legal Systems & Ethics
- International Business Risk Management
- Export Logistics, INCOTERMS & customs brokerage
- Product Design, Adaptation, & Certification (CE, RoHS, WEEE & more)
- **Unlock Your Global Potential...**

For more information, contact

Sue Kuhns, TDO at 315-425-5144 or skuhns@tdo.org

Steven King, CNY International Business Alliance 315-470-1925 or sking@cnyiba.net

Space is limited. Next program starts September 9, 2015. Register Now!



ExportNY was awarded the Program Excellence Award by North American Small Business International Trade Educators (NASBITE), which facilitates professional development for international trade educators. The selection committee chair noted, "Your program stood out in every regard: uniqueness, success in meeting clearly identified objectives, strength and quality of program, impact, benefits to program participants, and strategic alliances and partnerships formed."







ExportNY is offered through support from Onondaga County, Workforce Development Institute and:













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#### **Typical syllabus:**

- 1. Company Readiness to Go Global
- 2. Global Business Environment
- 3. U.S. Dept. of Commerce Commercial Service
- 4. International Business Planning: The Foreign Market Business Plan
- 5. Harmonized Codes System
- 6. Foreign Market Entry Strategies Direct & Indirect
- 7. Export Regulations & Barrier Issues
- 8. Export Compliance
- 9. International Business Law Overview
- 10. Cross-Cultural Business Practices: Do's & Don'ts
- 11. International Business Communications
- 12. Language & Cultural Translation
- 13. Foreign Business Ethics / Issues
- 14. International Business Risk Management / Insurance
- 15. International Product Marketing

- 16. Finding & Evaluating Potential Partners
- 17. Product Design, Adaptation, & Certification
- 18. International Marketing Communications
- 19. International Website & Search Engine Optimization
- 20. Preliminary Target Market Research
- 21. Trade Finance & International Banking
- 22. Foreign Exchange Risk Management
- 23. US Export-Import Bank Programs
- 24. Domestic International Sales Companies (DISC's)
- 25. International Supply Chain Management
- 26. Export Logistics
- 27. INCOTERMS & Customs Brokerage
- 28. International Product Support & Reverse Logistics
- 29. HR Planning Considerations
- 30. Business Plan Implementation
- 31. Foreign Market Business Plan Draft

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